



Healthy + Productive Sites Success Stories

Shell Scotford – 2020 Mega Turnaround



The 2020 Mega Turnaround at Scotford was delayed for over a month as the planning team learned how to deal with the Covid 19 constraints that are required to assure the health and safety of all the workers. It seemed that the threat of this virus would affect every aspect of the way we live on site. It had us re-thinking preparations for every moment of the workday from the very first moment that we walked through the turnstiles in the morning, through to how/where to get oriented, meet, gather tools, create break spaces, eat, etc. We had to be extremely clear on what was expected and communicate it repeatedly. It was a very challenging adjustment. Simple things like shaking hands and talking became barriers to health. The safe work practice was made with the engagement of many workers and leaders and assured by constantly giving feedback to the nearly 4000 people that had come to execute the turnaround. In the end, we had no site transmission cases, which is considered a great success. The teams adapted to the change with strong focus on care for each other and a strong focus on delivery of safe results.