



FORTY years of providing an innovative forum for the exchange of ideas and information, and of stimulating leadership in our drive for safe, effective, timely and productive project execution.

TWENTY-ONE annual Best Practices Conferences, showcasing the development and promoting the adoption of a growing roster of industry best practices.

Two days of unparalleled inspiration, learning, courage-building and networking for those who believe in heavy industrial construction excellence.

WELCOME TO COAA BEST PRACTICES XXI!

Tuesday – May 14th “Finding the Courage”	4:00 – 9:30 pm	Wednesday – May 15th “Transforming Our Performance”	8:00 am – 4:00 pm
<ul style="list-style-type: none"> • Registration Desk opens – 3:00 pm • Industry Leaders Panel Discussion – 4:00 pm • Buffet Supper • COAA Award Presentations • Keynote Speaker – Tom Sexton, Enbridge Pipelines USA – Global Energy Issues • Reception & Networking 		<ul style="list-style-type: none"> • Registration Desk opens – 7:00 am • Coffee, muffins & fruit – 7:00 am • Plenary Session – 8:00 am <ul style="list-style-type: none"> ○ Best Practices Updates ○ Workforce Forecast • Buffet Lunch • Workshops <ul style="list-style-type: none"> ○ 16 topics presented in 3 sessions 	

Tuesday Highlights

- Get the straight goods from the folks who pay the bills at the end of the day with the panel discussion: **“What Owners Really Want.”** Moderated by COAA President Mike Horner, the panel features:
 - Darin Watson, Vice President, Major Projects—North Altalink
 - David Hughes, Manager, Horizon U & O Projects Canadian Natural Resources Ltd.
 - Ian Silk, General Manager, Projects and Technology Shell Canada Energy
 - Kris Fuhr, Vice President, Canadian Capital Projects ConocoPhillips Canada
- **Catch up with colleagues** from across our industry at supper and an evening reception
- Applaud excellence at the **COAA awards presentation**
- Broaden your knowledge base: listen to **keynote speaker Tom Sexton of Enbridge** share a global perspective on energy issues and how they will affect our North American marketplace – and our Alberta economy
- Discover a million-dollar idea at one of more than **20 information booths and R&D poster presentations**

Wednesday Highlights

- Stay at the top of your game by hearing the **latest and greatest on Best Practices Committee** achievements
- Look into the future with the ever-popular presentation on **Workforce Forecast**, this year featuring forecasts by BuildForce Canada (formerly the Construction Sector Council) by Herb Holmes, and new COAA demand projection by Douglas Akhimienmhonan
- Tap into the heart of BP XXI by making your (tough) pick of three from **16 great workshops**—and, hurry, they’re filling up fast: Alcohol and Drug Testing—Legal Update, The Bid Review panel discussion, and Managers, Listen to Your Workers! are the most popular to date



★★★ New This Year – three workshop tracks, up from two in past years ★★★

Workshops “Up close and personal with the issues that matter most to you”	Track A 10:15 – 11:45	Track B 12:45 – 2:15	Track C 2:30 – 4:00
Safety			
Alcohol and Drug Testing – Legal Update <i>Discover what recent rulings on random alcohol testing mean to our industry</i>		✓	
Recent Regulatory Changes <i>Learn about the letter and the intent of changes in the two Acts which most directly affect worker in Alberta</i>	✓		✓
Canadian Model for Providing a Safe Workplace – Best Practice Update <i>Alcohol and drug work rules are often controversial – here is one that has stood the test of time</i>	✓	✓	
Workforce Development			
Front Line Leaders – Turning a Best Practice into a Standard <i>Lessons Learned from the Industrial Construction Crew Supervisor (ICCS) Tripartite Alliance</i>		✓	✓
May the Force Work With You: Helmets to Hardhats Canada <i>Outstanding men and women who have served their country are ready to serve in our industry</i>	✓	✓	
Construction Performance			
Advanced Work Packaging/WorkFace Planning: The Best of North America <i>Shape and improve your business and project management toolkits</i>	✓	✓	
Advanced Work Packaging/WorkFace Planning: Look Before You Leap <i>Learn from the example and experience of others</i>		✓	✓
Workface Planning: Charting a Future Course <i>Join the team for a day and help us plot our roadmap forward</i>	✓		
Alberta Report – Interim Update <i>Phase II of the Benchmarking Study</i>	✓	✓	
Managers, Listen to your Workers! The Key to Productivity Improvement <i>Setting our workers up for success</i>		✓	✓
Innovations and Tools to Enhance Productivity <i>Two perspectives on productivity – information and organization</i>	✓		



Contracts			
Contractor Prequalification – Practical, Efficient and Effective Solutions <i>Making your contractor prequalification process even better</i>	✓	✓	
Developing a Contract Strategy <i>Contracting strategies: what you need to know to make decisions best suited to your project scope. One size does not fit all!</i>	✓		✓
The Bid Review: The Moment of Truth – Panel Discussion <i>How can risk be assessed, priced or mitigated; when is it appropriate to qualify bids or include exceptions?</i>		✓	
SCM Contract Management: Postsecondary Curriculum vs. Industry Requirements <i>An interactive panel discussion – helping to strengthen the links between the classroom and the workplace</i>			✓
General			
Best Practices 101 <i>Weave the basket of COAA Best Practices into a shape that works best for you</i>	✓		✓