



ICCS
Industrial Construction Crew Supervisor

Industrial Construction Crew Supervisor Development ICCS

Best Practices
May 2009



Website Development

- Identify User Groups
 - Administrative/Management
 - Decision Makers
 - Student Development
(Potential/Current Supervisors)



ICCS
Industrial Construction Crew Supervisor

Website Development

- Create Personas
 - Representative of User Groups
- Identify needs of user groups/personas



Website Development

- Identify/Develop Necessary Content
 - Based on user tasks
- Gather Resources
 - Current Best Practices
 - Other available relevant sources of information



Website Development

- Currently working with web developer

- www.iccsalberta.ca/



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Your Journey
STARTS here

Industrial Construction Crew Supervisor (ICCS) Development

We Can Help Point The Way

A COAA Best Practice developed by the
Supervisory Training & Qualifications Sub-committee

Industrial Construction Crew Supervisor Development

The Construction Owners Association of Alberta (COAA) takes pride in its premier Best Practice of growing the supervisory skill capacity of construction foreman, within the industrial construction industry.

This Best Practice, presented in the form of an interactive website, provides foremen and industry stakeholders with specifically targeted information, tools and resources which correspondingly result in greater on the job success. The website contains information on:

- The Roles, Responsibilities and Requirements of a Construction Foreman.
- Industry recognized training for Construction Foremen.
- How to obtain the Industrial Construction Crew Supervisor (ICCS) Designated Occupation Certificate offered by Alberta Apprenticeship and Industry Training.
- How to identify specific training and development needs for your foremen, by using a 360 degree feedback assessment tool.
- How to select workplace coaches, along with the resources that help coaches become more successful in developing the job skills of new foremen.

Construction organization's and their foremen will find this Best Practice website useful in developing skills that improve safety, build teamwork, grow employee morale, and enhance productivity. We invite you to put the information and tools available on this website to work for you.



Website launch Fall 2009

Watch your e-mail and other publicity material
for notification of the website address.



Marketing Ideas

- Making contact
- Email notifications
- Notebooks (pocket)
- Posters late summer
 - Building Trades
 - Lunchrooms
 - Contractors
 - Individual Companies
 - Associations



Marketing Ideas

- Your ideas and suggestions?
- Send them our way!



ICCS

Industrial Construction Crew Supervisor

Thank You

- Questions?



Website Feedback

- What's your initial response to the website?



Website Feedback

- What information could you use to develop the foremen in your organization or on your project? Is there sufficient information? Is there something missing?



Website Feedback

- How can we as an industry promote the website ?



Website Feedback

- Is the distinction between ICCS Development and requirement for ICCS designated occupation clear?
- Does a different name need to be used for ICCS Development? If yes, what are your suggestions?



Website Feedback

- *The Skills Development Tool for Construction Trades Foremen CD* (an assessment tool) was launched last year at Best Practices.
- Do you know what this tool is?
- Are you using it? Explain



Endorsement/Contact List

- Are you interested in adding your company or organization to our website?
- Are you interested in giving us further feedback on our website?
- Contact – Elizabeth Krywolt, Co-chair
elizabeth.krywolt@gov.ab.ca



Endorsement/Contact List

- Are you interested in becoming active on our committee?
- Contact – Elizabeth Krywolt, Co-chair

elizabeth.krywolt@gov.ab.ca



Thank You

- Electrical Contractors Association of Alberta
- Apprenticeship and Industry Training
- CEDA

- Have sponsored/paid for major portions of our website and advertising to make this project happen!



Thank You Also...

- Bantrel Constructors
- CLRa
- Fluor
- Syncude
- TIW Western
- Government of Alberta
- Flint
- CLAC
- ECAA (Labour Relations)
- CEDA
- Lockerbie & Hole
- UA Local 488
- Merit Contractors Association